



Terms and conditions for booking "Konglen" - "The Cone"

By booking The Cone you accept our terms and conditions

General information

- 🌲 The person booking must be over 18 years and responsible for The Cone and the surrounding area during the stay
- 🌲 The Cone hangs about 3,5m above the ground
- 🌲 The Cone is securely attached, but it hangs between the trees and some movement must be expected depending on the weather conditions
- 🌲 To enter The Cone you climb up a flight of stairs, which is somewhat movable
- 🌲 The Cone is best suited for two adults
(it may be suitable for two adults and two children 3-10 years if you sleep closely together)
- 🌲 The Cone is not accessible by car
- 🌲 The Cone is located at Fløibanen's upper station, at the end of the playground
- 🌲 Check-in from 16:00 and check-out by 11:00

Stays in The Cone

- 🌲 Stays in The Cone are at your own risk
- 🌲 The tenant is obliged to read and follow the terms and conditions for The Cone and the surrounding area. Terms and conditions are listed in The Cone
- 🌲 As a guest you are expected to leave The Cone and the surrounding area in the condition you found them on arrival
- 🌲 All use of open fire, candles and stoves is prohibited in The Cone
- 🌲 No pets allowed
- 🌲 What to bring: food, drinks, sleeping bag, pillowcase, slippers/wool socks and a flashlight
- 🌲 We provide: mattresses, pillows, key to the toilet and cleaning services

Change and cancellation policy

- 🌲 Changes and cancellations must be directed to booking@floyen.no
- 🌲 Changes in booking is possible up to 21 days before arrival. The amount paid will be refunded minus the applicable refund administration fee of 350 NOK
- 🌲 Changes in booking 21 to 7 days before arrival is refunded 50% minus the administration fee of 350 NOK
- 🌲 Changes in booking less than 7 days prior to arrival date is fully charged
- 🌲 Cancellations due to illness is nonrefundable. We recommend checking your travel insurance policy

In case of strong wind/storm, we may have to cancel your stay. Fortunately, this rarely occurs. We follow recommended safety guidelines for different types of weather conditions. In case of cancellation due to extreme weather conditions, you have the opportunity to reschedule your stay or get a refund of the amount paid.